

Library and Information Services

Library and Information Service – Strategic document

Vision:

Our vision is of a library and information service providing the highest standard of academic resources and services to support the teaching, learning and research needs of University College Falmouth and University of Exeter, Cornwall Campus, and collaborating with other partners to underpin the resources and information needs of the higher education community in Cornwall.

Context

The Library and Information Service is part of the department of Academic Services and offers a combined library service to staff and students of University College Falmouth and the University of Exeter, Cornwall Campus. Tremough is a shared campus for the two institutions and is part of the Combined Universities of Cornwall partnership. There are currently three campuses for University College Falmouth, Tremough, Dartington and Woodlane, and the libraries at each campus are fully accessible to the staff and students of both institutions.

University College Falmouth Library service began at Woodlane serving the art, design and media subjects. A number of subjects then moved to Tremough to be joined by new courses. From the start of the academic year 2004/2005 Falmouth was joined at the Tremough campus by the University of Exeter, Cornwall Campus, bringing a range of new subjects to the location: Biosciences, English, Geography, Camborne School of Mines and the Institute of Cornish Studies. In the academic year 2007/2008 new courses from the University of Exeter started at Tremough including History, Law and Politics. In April 2008 Dartington College of Arts merged with University College Falmouth and will relocate to Cornwall in the summer of 2009/2010 adding new subject areas in performance art, music, choreography, theatre and dance.

Mission statement:

To provide cohesive, pro-active and responsive academic library and information services to University College Falmouth and the University of Exeter, Cornwall Campus and to provide higher education resources within Cornwall in conjunction with other providers.

Values:

User-focused

- All aspects of the services and facilities are monitored in light of user feedback and developments in the sector to provide a user-focused service to all users. Library Staff play a key part in supporting users.

Equality of Access

- To be pro-active in supporting equality of access for all users and staff

Collaborative

- To collaborate with internal and external partners as part of the CUC initiative, SCONUL Access, Inspire, and as a higher education library within Cornwall and the South West, regionally, nationally and internationally

Creative

- To develop the service in line with pedagogic and technical developments and in line with the sector

Inclusive

- To be proactive in supporting all users

Innovative

- To seek opportunities for developing services and facilities

Inspirational

- To provide a learning environment, collections and facilities that offer inspiration to users

Responsive

- To listen and respond to users through regular communication and feedback and to use this to improve and develop the service

Professional

- To adhere to institutional policies, international and professional standards and encourage and enable staff to take development opportunities

Aims

- To provide a unified high quality library and information service, that is user focussed
- To lead on advice, guidance, policy and procedures and developments in library, information and archive services
- To provide and develop appropriate academic collections and resources to support teaching, learning and research
- To provide information skills guidance and instruction
- To provide a learning environment to meet learning, teaching and research needs of users
- To be acknowledged as an integral resource within the learning, teaching and research focus of the institutions
- To maintain close contact with academic departments in order to support their learning objectives
- To be transparent and accountable in our management of services and operate within budget and to maximise the use of budgets to achieve the aims and aspirations of both institutions.
- To work collaboratively with partners in provision of library, information and archive services across Cornwall and the South West